

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service





Month	November 24	Report date	30/11/24	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroval.org/security

Ranger Reports

<p>Commentary</p> <p>05.11.2024 17:48:35</p> <p>Shops B&M</p> <p>Details We managed to stop an individual, who tried to leave to store without paying, no arrest was made.</p>	<p>Report Type: Crime/Recovery</p> 
<p>Commentary</p> <p>06.11.2024 16:31:26</p> <p>Shops B&M</p> <p>Details We have managed to recover £300 worth of stolen items at the above business location, no arrest was made.</p>	<p>Report Type: Crime / Recovery</p> 


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<p>Commentary</p> <p>07.11.2024 10:08:39</p> <p>Locations County Oak Way</p> <p>Details whilst on patrol the verge that is on the corner of Metcalf way and county oak way Tesla end damaged verge.</p> <p>Escalated BID (Steve@manorroyal.org)</p>	<p>Report Type: Damaged Verge</p> 
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<p>Commentary</p> <p>07.11.2024 14:18:35</p> <p>Locations County Oak Retail Park</p> <p>Details whilst on patrol at Gatwick road by the subway I received a radio call from TK MAX saying they have 3 females in store travellers de-tagging shoes and wearing them out of the store, they went to B&M and when I eventually arrived I waited to speak with the 3 females and they said that they purchased a grey jumper which they had a receipt for I explained that their description was given to me from TK max saying they have shoes that they did not pay for, one female showed me a pair that was from Tesco's, she was wearing a black new pair after she was saying both pairs are from Tesco, I asked if she could show me the label inside but she did not as she said she just came out of hospital, I asked via the radio for TK Max to come and id the stock taken, they did not come to do this so I could do no more than let them go as no proof from the store apart from descriptions, I had my body cam and made a note of the car and number plate and passed this onto the store, I also told them to report this via 101.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	<p>Report Type: Crime</p>
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<p>Commentary</p> <p>07.11.2024 16:43:48</p> <p>Locations County Oak Retail Park</p> <p>Details called to B&M as they had an attempted theft multiple items to the value of £549.83 3 eastern European 2 females 1 male with a child came in and selected a lot of stock see pics</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	<p>Report Type: Crime / Recovery</p> 
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	Report Type: Crime / Recovery
<p>Commentary</p> <p>08.11.2024 16:10:46</p> <p>Locations County Oak Retail Park</p> <p>Details called to boots as they had 2 young people in store X1 female X1 male stolen various items I was told of their discretion and I approached asking if they had been In to boots they said yes the female said she didn't have time for this, after me asking if they had items that they hadn't paid for after a short time asking to give up what they had they eventually gave the items back to the value of £20 I said to them as of now they are banned from the store and if they return the police would be called. I then returned the items to the store</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Crime
<p>Commentary</p> <p>08.11.2024 17:47:38</p> <p>Locations County Oak Retail Park</p> <p>Details received an urgent radio call from TK MAX stating a male had bolted from the store with various items, I made eyes on the car described to me I made my way on foot to try and stop the car, but the lights changed and it went left towards the BP garage and I noticed it pulling in to the garage,</p> <p>I then made my way over to the car and the female driver was just starting to fill the car, the male got aggressive towards myself saying after me asking him to give the stuff back he said it ain't me, the description then came over the radio about what the male was wearing I then said look just give the stuff back it's clearly you matching the description, he replied I ain't giving you the stuff back, the female driver took off and the male paid for the fuel casually I followed him as the car was waiting on the opposite side of London road he got in my face telling me to fXXX off he then jumped in the car and the car sped off towards Langley green, this is on body cam I have asked the store to check what was taken and I'm waiting for the value and to was stolen. I asked TK MAX to report this asap as I got the make and model and reg of the car blue ford Reg number GVXX XXX.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	


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	Report Type: Police Intel
<p>Commentary</p> <p>09.11.2024 12:30:34</p> <p>Locations Fleming Way</p> <p>Details Whilst on car patrol Fleming Way, I was beckoned to pull over, by a female and her mom who was walking their dog at the time. They then notified me about a large black ruck sack they found on the side of the road. I then proceeded to the location where the black ruck sack was. With caution, I checked the bag, to make sure there weren't any explosive devices inside. Inside the bag I found a Laptop small tablet a black trainers x2 black pants time piece watch and other non - essential items located. I then phoned the police and reported my findings also giving the name found inside a diary that was also inside the bag found. The police took my phone number and had agreed to come and retrieved the lost item. Ref# 52109/11/24 Officer - Tony Holden. Footage of the findings can be found my bodycam for future evidence if needed.</p> <p>Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>12.11.2024 12:27:09</p> <p>Shops Tk Maxx</p> <p>Details The following amount £473 was recovered at the above business location, no arrest was made.</p>	


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	Report Type: Welfare
<p>Commentary</p> <p>13.11.2024 11:39:57</p> <p>Locations County Oak Retail Park</p> <p>Details Whilst on foot patrol at the above business location, we came across a few empty pallets left on the pathway. We were informed that it was left by Currys staff, so we attended and explained to them, that they can't block the path as it's where the pedestrians walked, But they say it was not them who left it there. So we had to remove them by hand, and place them in the smoking area at the rear of the car park.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Crime / Recovery
<p>13.11.2024 12:18:52</p> <p>Shops Curry's</p> <p>Details Whilst on foot patrol at the above business location, we managed to stop X2 unknown IC1 males. Who was trying to steal a soundbar. Once they saw us, they put the soundbar down and exited the store immediately. With everything under control we then stood and returned back to normality.</p>	

	Report Type: Retail Recovery
<p>Commentary</p> <p>13.11.2024 17:47:16</p> <p>Shops Next</p> <p>Details Followed a suspect into the above business premises. Suspect then conceal some items on his person, before he was stop. All items were recovered without any further issues amount - £66</p>	


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	Report Type: Graffiti
<p>Commentary</p> <p>14.11.2024 11:28:20</p> <p>Locations Crawler's Brook Park</p> <p>Details whilst on patrol graffiti is on the first jetty see pics</p>	


	Report Type: Crime
<p>Commentary</p> <p>14.11.2024 15:50:23</p> <p>Locations County Oak Retail Park</p> <p>Details whilst on patrol of the retail park I observed 2 young males all dressed in black one with a black rucksack, both males appear to be 14 years of age approximately, they both entered boots and they looked suspicious, I decided to go into boots, and they selected a gift set to the value of £54 they then attempted to ask questions. they had other items in their bag which set the alarms off, they tell me this was from B&M in town but they had no receipt, they were definitely attempting to steal, they also tried to steal from pets at home but was deterred by the store as I radioed all stores. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>16.11.2024 10:44:15</p> <p>Locations Woolborough Lane</p> <p>Details Small amount of rubbish found in places at the above location.</p>	

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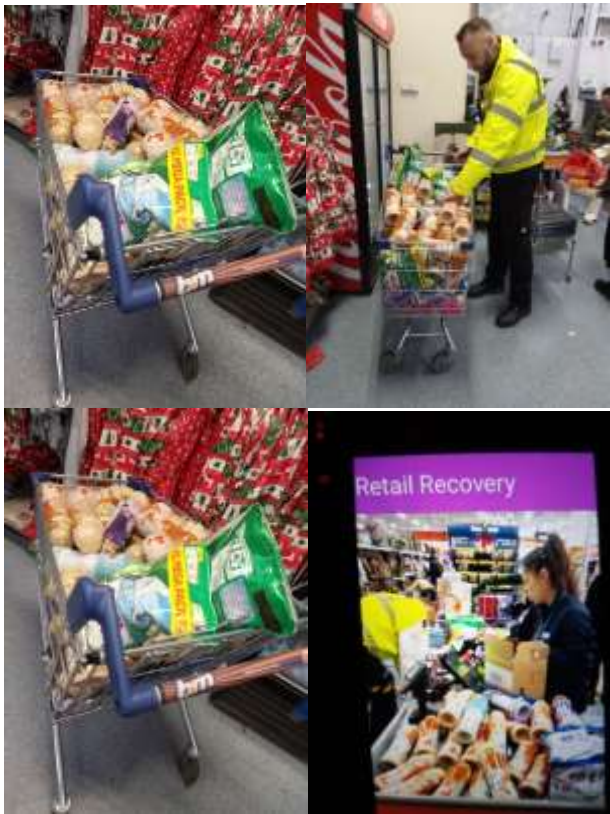
	Report Type: Crime / Recovery
<p>Commentary</p> <p>17.11.2024 11:46:41</p> <p>Shops Boots</p> <p>Details One Unknown IC1 female shoplifter was caught stealing at the above business location, £120 worth of items were recovered no arrest was made.</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>19.11.2024 18:59:03</p> <p>Shops Boots</p> <p>Details Whilst on foot patrol, we recovered £128 at the above business location, no arrest was made.</p>	


	Report Type: Crime / Recovery
<p>Commentary</p> <p>20.11.2024 16:44:54</p> <p>Locations County Oak Retail Park</p> <p>Details Received a call on the radio, to attend the following business - B&M. In regards to a regular shoplifter from the travelling community, who stole a Elite Gaming Headset. But was showing signs of aggression towards the B&M staff before we were called. Upon arrival we saw the male, who was denying that he tried to conceal unpaid items into his jacket. The store supervisor was advised to report the incident to the police/to also log it on Once the male left the shop we then stood down and returned back to normality.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>26.11.2024 14:47:46</p> <p>Shops Boots</p> <p>Details We recovered from a unknown shoplifter at the above business location, £100 worth of stolen items, no arrest was made.</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>26.11.2024 19:06:14</p> <p>Locations County Oak Retail Park</p> <p>Shops B&M</p> <p>Details Whilst on foot patrol at the above business location. We came across a IC1 female and a young boy who was pushing a loaded shopping trolley across the carpark. Both individuals were acting suspiciously, which gave us reason to stop them. We made a challenge and the female tried to run off, we asked her for her receipt for such a large amount of shopping. But she claimed the receipt was left inside, so we advised her to return to the shop and prove her purchase. The female tried to slip us by entering (pets at home) again we approached her asked her about the rest of stolen items. She insisted she was not aware of them. At this time the female could see that the matter was quite serious, so she started running across towards (Elekta) We waited for her to exit the building, but there was a car waiting for her inside the (Elekta) carpark. We tried to stop the driver, who drove off up London Road. The Incident was reported to the police, some footage of this incident can be found on both Ranges body cam, for further evidence if needed. Recovery (£545)</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

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<p>Commentary</p> <p>27.11.2024 13:27:38</p> <p>Locations Priestley Way</p> <p>Details We attended the above business location, in - regards to robbery at RK Motors on the 24/11/24. According to reports received, one unknown individual all hooded up. Force entry into the main office from a side window. Office was ransack and a undetermined amount money was taken, the incident was reported to the police, who is still currently investigating. We spoke to the manager about strengthening his security system, and how to also become a member of disc.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	<p>Report Type: Crime</p> 
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<p>Commentary</p> <p>27.11.2024 18:23:05</p> <p>Shops B&M</p> <p>Details Attended an incident at the above business location, £160 worth of stolen items was recovered two individuals were also arrested.</p> <p>Locations County Oak Retail Park</p> <p>Details At about 17.45pm whilst on foot patrol at the above business location. We received a call on the radio from the security to attend (B/M) immediately. Upton arrival we saw the security struggling with 2 well known shoplifters at door both holding a large shopping bag(trolley).One IC1 female and the other a IC3 male, whom are very well known in the shoplifting community. They were all standing at the door entrance, and there were also lots of customers in-store. We then take control of the situation, because the shoplifter was</p>	<p>Report Type: Crime / Recovery / Arrest</p> 
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arguing with the B&M security as he was trying to retrieve

a large bag with stolen items from the shoplifters. I then told B&M security to stand back, whilst we take control of the situation. At this time everyone inside the shop was just looking at us, so we didn't want to look silly, so we had to act with integrity. The B&M security then released the bag (shopping trolley), I told the shoplifter to focus on me, because at this stage he was highly agitated and was also making angry threats towards the B&M security. I advised them to step away from door, so we are not causing a scene, he then complied and we went to the left of the store. Then they emptied all their content from the large bag that they were holding. But the individuals then left store swearing and still making threats. I then got a basket and tried to assist a member of staff to put the stolen items in, so we could check the price of all the products. My colleague was at this time outside in the carpark, with shoplifters as the police was also called. As I walked outside, I could see the male shoplifter walking towards my colleague and the other security, with what looks like a hockey stick in his hand. I shouted to the shoplifter to refrain in his actions, as he looked like he was going to assault one of the security officers. The male shoplifter then walked back to his car, not long after the police arrived and both male/ female shoplifter was arrested and taken away. Badge no# for one of the arresting officers as follows (EA 456), footage of this incident can also be found on both Rangers bodycam for further evidence if needed. Amount checked -£160

Escalated Emergency (999)

